

ATM Safety Notice

- 1 At ATMs:
 - Be aware of your surroundings and exercise caution when withdrawing funds.
 - Inspect ATMs for tampering or for unauthorized attachments that capture information.
 - Put cash away immediately.
 - Don't count cash until you're in a locked enclosure (e.g. your car or home).
 - Make sure no one is watching you enter your code or PIN.
- 2 Protect your ATM or debit card:
 - Treat your card as if it were cash.
 - Safety envelopes may prevent unauthorized scanning of debit cards with imbedded chips.
- 3 Reporting a lost or stolen ATM or debit card to The National Bank of Texas:
 - Call the Fraud Center at 1-866-546-8273 to report the loss or theft. Your liability may increase the longer the loss or theft goes unreported.
 - Obtain a new card and PIN.
 - If your checkbook, social security card or number, driver's license or number, etc. was lost or stolen, close your account and open a new one.
- 4 If a crime was committed, file a report with law enforcement where the crime occurred, and obtain a copy or the offense number.
- 5 If you see suspicious persons or circumstances:
 - Do not use the ATM at that time.
 - If you began a transaction, cancel it, take your card, and leave.
 - Come back at another time or use another ATM.
- 6 Store ATM receipts in a secure location or shred them.
- 7 Do not give information about your cards on the telephone or the Internet, unless it is a trusted merchant and you initiated the transaction.
- 8 Review your bank statement immediately, and periodically review your account online. Compare your ATM receipts against your statement or your online account.
- 9 When finished using a card online, log out of the website rather than merely closing the web browser.

